

Scramble Academy Harrogate Data Protection & Privacy Policy

Effective Date: 1 August 2026

Website: www.scrambleacademyharrogate.com

Email: info@scrambleacademyharrogate.com

This Privacy Policy explains how Scramble Academy Harrogate ('the Academy') collects, uses, stores and protects personal information in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. It should be read alongside the Academy's Terms & Conditions.

1. Information We Collect

- Name, postal address, telephone number and email address.
- Emergency contact name and telephone number.
- Relevant medical information voluntarily disclosed for health and safety purposes.
- Membership records, attendance history and communications.
- Payment information processed securely by Stripe. The Academy does not store or have access to your full card details.

2. Why We Collect Your Data

- To administer memberships and class bookings.
- To process payments.
- To communicate important Academy information.
- To respond to enquiries and complaints.
- To protect the health, safety and welfare of members.
- To comply with legal obligations.

3. How We Store Your Data

- Personal information is stored using appropriate technical and organisational security measures.
- Payment information is securely processed by Stripe using industry-standard encryption.

4. Sharing Your Data

- We never sell your personal information.
- Information is only shared with trusted service providers where necessary to operate the Academy, such as Stripe, or where required by law.

5. Photography & Video

- The Academy may photograph or film classes for coaching, promotional and social media purposes.

- Members who prefer not to appear in promotional material should notify the Academy by email and reasonable efforts will be made to respect that preference.

6. Data Retention

- Personal information is retained only for as long as necessary to administer memberships, comply with legal obligations, resolve disputes and protect the Academy's legitimate interests.

7. Your Rights

- You may request access to, correction of, restriction of, deletion of or transfer of your personal information where applicable under UK GDPR.
- All data protection requests must be submitted by email to info@scrambleacademyharrogate.com.

8. Keeping Information Accurate

- Members are responsible for informing the Academy promptly of any changes to their contact, emergency or medical information.

9. Changes to this Policy

- The Academy may amend this Privacy Policy from time to time. The latest version will be available on the Academy website.

10. Contact

- For any privacy or data protection enquiries, contact info@scrambleacademyharrogate.com. All official correspondence relating to personal data must be made by email.