

Scramble Academy Harrogate – Terms & Conditions (2026)

Effective from: 1 August 2026

Website: www.scrambleacademyharrogate.com

Email: info@scrambleacademyharrogate.com

These Terms and Conditions apply to all members and drop-ins using Scramble Academy Harrogate ('the Academy'). By attending the Academy you agree to these Terms.

General Conduct

- Treat members, visitors and staff with respect at all times.
- Maintain high standards of personal hygiene. Nails must be trimmed and training clothing clean.
- No shoes on the mats. Suitable footwear must be worn in toilet and shower areas.
- Do not train with open wounds, contagious skin conditions or infectious illnesses.
- Return Academy equipment after use and clean shared equipment where required.
- No smoking, vaping, illegal drugs or intoxication on the premises.
- The Academy may refuse entry or terminate membership for serious or repeated breaches.

Official Communications

- All official correspondence, including cancellations, freezes, complaints and account queries, must be sent by email to info@scrambleacademyharrogate.com.
- Messages sent via social media, messaging apps or personal staff accounts are not treated as official notice.

Social Media

- Represent the Academy respectfully online.
- Do not publish confidential information about the Academy or its members.
- Community group chats are not official Academy communication channels.

Parking

- On-street parking is available around the Academy.
- Members must park legally and considerately.
- Do not block driveways, park on double yellow lines or obstruct neighbouring properties.
- The Academy accepts no liability for vehicles or their contents.

Membership

- Drop-in sessions are charged at the published rate.
- Monthly memberships have a minimum initial term of three months.
- Membership fees are collected monthly in advance.
- Memberships are personal and non-transferable.

- The Academy may review membership prices by giving at least 30 days' written notice.
- Private lessons are not included unless expressly stated.

Cancellation & Freezing

- Cancellations and membership freezes are only available after completion of the initial three-month minimum term.
- A minimum of 30 days' written notice by email is required for all cancellations and freezes.
- Membership fees remain payable during the notice period.
- Refunds are not given for missed classes, holidays, illness or non-attendance except where required by law.

Health & Safety

- Martial arts carries an inherent risk of injury.
- Members confirm they are medically fit to train or have obtained appropriate medical advice.
- Members must inform the Academy of relevant medical conditions.
- Do not attend training with infectious conditions including ringworm, staph, impetigo or similar contagious illnesses.

Photography & Video

- The Academy may take photographs or video during classes for coaching and promotional purposes.
- Members may request not to appear in promotional material where reasonably practicable.

Privacy

- The Academy processes personal information in accordance with UK GDPR for membership administration, safeguarding and emergency contact purposes.

Liability

- Members acknowledge that participation in martial arts, fitness training and related activities carries an inherent risk of injury. Members participate entirely at their own risk and are strongly advised to obtain appropriate personal accident, medical and income protection insurance to cover any injury or loss arising from their participation.
- By participating in activities at the Academy, members accept these inherent risks and agree not to hold Scramble Academy Harrogate, its owners, employees, coaches or representatives liable for any injury, loss or damage sustained during participation, except where such liability cannot be excluded by law, including liability arising from negligence resulting in death or personal injury.
- By signing up or purchasing a drop in, members confirm that they understand the risks associated with martial arts training, have considered obtaining appropriate personal insurance and voluntarily participate in all activities at their own risk.

Force Majeure

- The Academy is not liable for closures or service interruptions caused by events beyond its reasonable control.

Governing Law

- These Terms are governed by the laws of England and Wales.
- Nothing in these Terms affects your statutory rights.